

Information For Members

Welcome to the Vancouver Botanical Gardens Association!

The Vancouver Botanical Gardens Association (VBGA) and the City of Vancouver Parks and Recreation jointly operate **VanDusen Botanical Garden and Bloedel Conservatory** (also referred to as **The Gardens**). Membership to the Association is a privilege and members shall conduct themselves in a manner which is to the benefit and enjoyment of all members and visitors to the Gardens. Please review the following Code of Conduct and Garden Rules.

CODE OF CONDUCT

1. Members must behave in a polite, courteous and respectful manner towards visitors, members, volunteers, and staff when visiting VanDusen Botanical Garden and Bloedel Conservatory. Members can expect to enjoy the Gardens in a harassment free environment. Members and their guests are prohibited from rude or threatening language or behaviour towards other members, visitors, volunteers and staff.
2. Members should not act on their own accord. Concerns about operations at VanDusen Botanical Garden and Bloedel Conservatory should be directed to the VanDusen Park Board Administration Office (604-257-8666) or to the Visitor Centre Admission desk (604-257-8463). Concerns about Membership issues should be directed to the VBGA Membership Department (604-257-8151).
3. Members and their guests, who are parents, guardians or caregivers of children, must provide supervision and care of their children at all times in The Gardens.
4. Members must abide by the hours of operation and depart the Gardens at closing times. Members are asked to respect any planned or unexpected closures. See hours of operation at www.vandusengarden.org/plan-your-visit/hours-admission/visit.
5. Members must respect the properties of VanDusen Botanical Garden and Bloedel Conservatory. Damage, vandalism or theft will not be tolerated.
6. Members are in good standing by keeping their paid membership current, ensuring an up-to-date expiry sticker is included on their photo membership card, and apprising the Membership Department of any changes to their contact information.

7. Members who are in good standing and hold a current membership are eligible to vote at the VBGA Annual General Meeting which is held in April.
8. Members must follow garden rules and consider the safety of others.

Garden Rules

- Smoking is prohibited.
- Animals are not allowed in VanDusen Botanical Garden or Bloedel Conservatory except for certified and clearly identified service animals.
- Please wander, explore and enjoy the Gardens – please remain on paths and walkways and enjoy the lawns unless noted otherwise. Please do not walk in the plant beds.
- Recreational scooters, bicycles, tricycles, skateboards, etc. are prohibited in VanDusen Botanical Garden and Bloedel Conservatory. Baby strollers, wheelchairs and motorized scooters for accessibility purposes are permitted.
- Playing with balls, frisbees or other sports equipment is prohibited within VanDusen Botanical Garden and Bloedel Conservatory.
- We protect all collections. Picking and/or removing plant materials, such as flowers, seeds, and foliage is prohibited. All plant material, including leaves, flowers, leaves, fruit stems and seeds must be left in The Gardens.
Please do not remove or move any identification plant labels.
- Enjoy the wildlife – birds, turtles, geese, ducks, fish etc. To ensure they stay wild, please do not feed wildlife.
- Please dispose of your waste appropriately. We offer five-bin recycling/compost containers found in the Visitors Centre, and garbage bins are located throughout VanDusen Botanical Garden and at Bloedel Conservatory.

Members who do not adhere to the Code of Conduct and/or The Garden rules may be asked to leave VanDusen Botanical Garden or Bloedel Conservatory. Suspension and/or cancellation of membership may also be imposed upon review by the VBGA.
